



News Bulletin 2019/20
Edition 3
Risk Management and Reassurance

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Please share this bulletin (“in-house” only!) with colleagues and governors and put it on the noticeboard!

DS support circa 7,250 staff and 57,200 pupils/students across our areas’ community and education sectors.

Welcome to our third Bulletin of the education year starting in September 2019 and the first of 2020. All the best for it!

We wait patiently to see what the new Government will reveal for our service sectors. For Education, Ofsted's new inspection approach, which will apply to Outstanding settings as they come back into scope soon and as announced last week, is bedding in with more of you asking us about evidencing Wellbeing through staff surveys as a starting point, Supervision support and Governance too as part of the Leadership judgement.

We at Delegated Services are delighted to be asked to support growing numbers of you in our sectors and to ensure we have the capacity to do so are delighted to confirm the addition of Jo Hughes to our Risk Management and Reassurance team. You'll find content on her within, but as someone who worked last in a school and was a recipient of our services, we are confident she'll add a new perspective and raft of experience to the team's offer.

Our network partnerships continue to mature and expand as we identify new passionate, expert and experienced people to work with and/or they seek us out. In this edition Mandy Parry explains what Ofsted need to know about supervision in your setting and Tristan Cowell advises on the benefits of early CIF preparation.

Although some of our work is quite high profile, especially when supporting you with the unexpected and serious incidents, a lot is done beavering away in the background. Some of that activity has involved the team looking at the way we support you with either the health check and support actions option, or the immediate supportive audit and follow up. We think we've grasped it and given it a good old shake after 8 years of DS existence. All will be revealed in our next edition in Term 4, taking into account your feedback and experience, other external approaches and more. Continuous improvement is woven into the whole thing.

Thanks to Sophie for another great edition which allows those who want to target particular content from the index do so. For those of you who have requested that flexibility it is good to hear back from you on this initiative.

As ever, let us know what you think of this edition? Suggestions for content are welcome too so don't be shy!

Enjoy!
Best wishes,
Bill Crocker
Executive Director



Picture courtesy of:
https://live.staticflickr.com/805/41015205062_cea2759c8b.jpg

Got a problem - call DS!



DS' RM&R Advisers (L-R): Bill Crocker, Mark Howard, Lucy Wyatt, Philip Tranter and Jo Hughes

Got a problem? Need some advice? Here's how to get in touch!

If you have a general day to day enquiry: e-mail me at:

bill.crocker@delegatedservices.org

If you have an enquiry and you need a quick turnaround (within 24 hours): ring me on:

Bill Crocker 07795 190 130

If you have an urgent enquiry and you need assistance fast: ring the batphone on:

Delegated Services Emergency Phone 07979 425 989

If you have a fire, medical emergency or other life-threatening crisis then you should of course ring the emergency services (Police, Fire and Rescue, Ambulance, Coastguard).

After they have been alerted by all means contact me for further support.

Delegated Services is a not for profit, community interest company providing affordable, expert and comprehensive support services, in partnership with schools and community organisations.

For more information visit:

www.delegatedservices.org

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Please pass this document to the establishment Business Manager, Site Manager / H&S Governor as required. or inform Bill Crocker of their email address for future circulation.

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Key people in Delegated Services

RM&R team

Shelley Brown: PA to the Directors and Advisers
Sophie Kear: Publications Editor
Kim Harler-Elias: Databases and Labyrinth Editor
Claire Leheup: Outdoor Learning and Educational Visits
Philip Tranter: Risk Management and Reassurance Adviser
Mark Howard: Risk Management and Reassurance Adviser
Jo Hughes: Risk Management and Reassurance Adviser
Lucy Wyatt: RM&R Adviser and H&S Trainer
Roger Smith: Business Development Manager
Bill Crocker: Risk Management and Reassurance Director

Safeguarding

Mandy Parry: Safeguarding Specialist
Lucy Wyatt: Policy and Safer Recruitment

Wellbeing, Mindfulness and Coaching/Mentoring

Rachel Briggs: Behaviour, Social, Emotional and Mental Health Needs Specialist
Tom Pyne: Behaviour and Positive Handling
Clare Haddow: Occupational Health Nurse Specialist
Sam Carrier: Pastoral Support, PR, Marketing and Fundraising
Laurel Pyne: Wellbeing/Mindfulness
Michael Earle: Wellbeing
David Potter: Headteacher Appraisal and Managerial Investigation
Nick Clitheroe: Coaching

David Hussey: Coaching and Mentoring

LeaderPulse: Coaching and Mentoring

Alison Findlay: Leadership Management and Support

Technology Enhanced Learning and Support

Mark Allen: Technology Enhanced Learning Specialist

Curriculum Support

Rhys Thomas: Design and Technology Specialist

Lucy Wyatt: Science and PE H&S support

Business/Project Management

Jonathan Davis: Business Manager Support Team

Sue Warneford-Thomson: Business Manager Support Team

Lucy Rothwell: Project Management Support

Caroline Harrison: GDPR Support

Geoff Mountjoy: School Governance Specialist

Tristan Cowell: Estates and Bid Writing Support

Facilities Management

James Ooyman: Asbestos Specialist

Mark Peters: Legionella

GB Sport and Leisure: Playground Inspection

Bill Crocker: Facilities Director

HR and Recruitment Support

PES: HR Support

PR, Marketing and Fundraising

Gemma Kattana: Social Media

Sam Carrier: PR, Marketing and Fundraising

Alison Findlay: Fundraising

Supervision

Mandy Parry: Supervision

Bill Crocker: Executive Director

Peter McCarthy: Executive Chairman